Resetting Internet Explorer

If there are problems being experienced with Internet Explorer (IE), many times a reset will resolve them. Do keep in mind that any necessary custom settings in place will have to be re-created after the reset. Images in this guide are from a Windows 10 computer and will vary from other versions of Windows.

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1. With IE closed, click Start and perform a search for "Internet Options."







2. On the window that opens, select the Advanced tab, then press the Reset button at the bottom.

Real Internet Properties ?							×	
General	Security	Privacy	Content	Connections	; Prog <mark>1</mark> n:	Adva	anced	
Setting	s ———						_	
 Accelerated graphics Use software rendering instead of GPU rendering* Accessibility Always expand ALT text for images Enable Caret Browsing for new windows and tabs Move system caret with focus/selection changes Play system sounds Reset text size to medium for new windows and tabs Reset zoom level for new windows and tabs Browsing Always record developer console messages Close unused folders in History and Favorites* Disable script debugging (Internet Explorer) Disable script debugging (Other) 								
*Takes effect after you restart your computer								
				Restor	e advanced	setting	s	
Reset I Rese cond You s	nternet Ex ets Interne ition. should only	plorer set t Explorer v use this i	tings 's settings f your brow	to their defau wser is in an u	lt Re nusable stat	set te.	2	
			Oł	((Cancel	Ap	ply	



3. Mark the box next to "Delete personal settings" then press reset. Reboot computer if prompted.

🎨 Reset Internet Explorer Settings							
Are you sure you want to reset all Internet Explorer settings?							
Resetting includes: Disable toolbars and add-ons Default web browser settings Privacy settings Security settings Advanced options Tabbed browsing settings Pop-up settings Security settings Security settings Resetting includes: Resetting includes: Resetting includes: Advanced options Tabbed browsing settings Pop-up settings Security settings Security settings Resetting includes: Resetting includes:							
Delete personal settings Resets home pages, search providers and Accelerators to default settings. Deletes temporary Internet files, history, cookies, web form information, ActiveX Filtering data, Tracking Protection data, Do Not Track data, and passwords.							
You must restart your computer for these changes to take effect.							
How does resetting affect my computer? Reset Cancel							

4. IE should now work properly. Be sure to restore any settings, such as homepage, as and if needed.

Reach out to SmartPath Technologies if you experience any issues.

