

Configuring & Using Sophos VPN MFA (Windows)

This document is designed to guide you through the process of setting up your phone to provide a multifactor authentication (MFA) code for use with an existing Sophos VPN account and setup.

App Installation & Configuration

1. On your mobile device, search for “Sophos Authenticator” in the app store (Apple App Store is pictured) and download the app

< Search



Sophos Authenticator

Sophos GmbH

OPEN



11 RATINGS

3.9



AGE

4+

Years Old

CATEGORY



Utilities

DEV

Soph

2. Navigate to the Sophos UserPortal at the URL which would be provided. This will usually be in the format of <https://vpn.yourdomain.com> but may vary.



3. Enter your credentials:

Login to UserPortal

Username:

Password:

Remember my login (uses cookie)

Login 

Depending on configuration, your credentials may be the same as your computer login, or an independent login that will be provided to you.

4. You will be presented with a screen similar to the following:



Configuration for your OTP Software Token

To enter the User Portal you have to authenticate with an One Time Password. Scan the QR code below with Sophos Authenticator on your phone. The app will then generate a new passcode every few seconds. From then on, your password, directly followed by the passcode displayed, is the one-time password you have to enter to login. The [Details](#) link helps you to install Sophos Authenticator and shows token information in plain text.

Proceed with login 

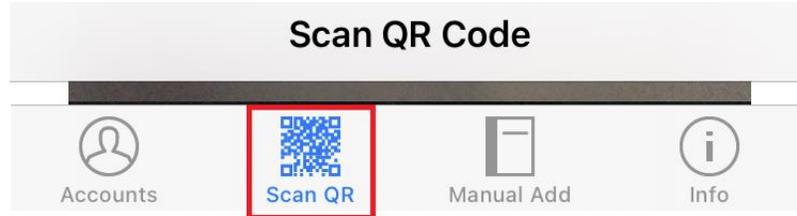


[\[Details\]](#)

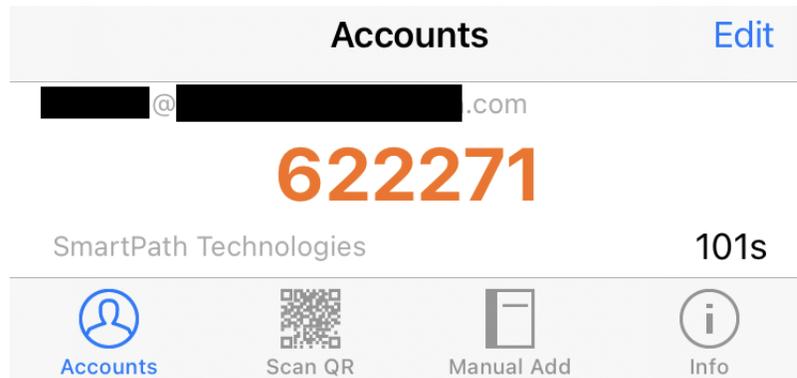
Welcome | Remote Access | Change password | Log out



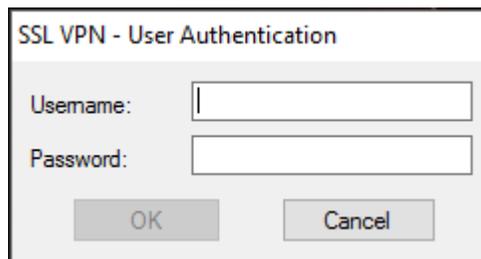
5. Open your Sophos Authenticator app on your phone, select the QR Code option, and point the camera at the QR code on screen (not shown).



6. You will get a code in the authenticator app that can be used to complete the setup



7. To log into the VPN with the code, when presented with the login prompt, add the code to the end of your password. For example, if your password is BatmanRulez!, you would type BatmanRulez!622271 using the above code as a sample.

A screenshot of a dialog box titled "SSL VPN - User Authentication". It contains two input fields: "Username:" and "Password:". Below the input fields are two buttons: "OK" and "Cancel".

Reach out to SmartPath Technologies if you experience any issues.

