Using Maxmail Spam Filtering

Provided by:

This document goes over how to access your spam filtering and quarantine for clients utilizing Maxmail filtering services.

1. Navigate to https://mail.maxfocus.com and log in with your email address and supplied password (password is not the same password as for checking your email)
2. Click on "View your quarantine"
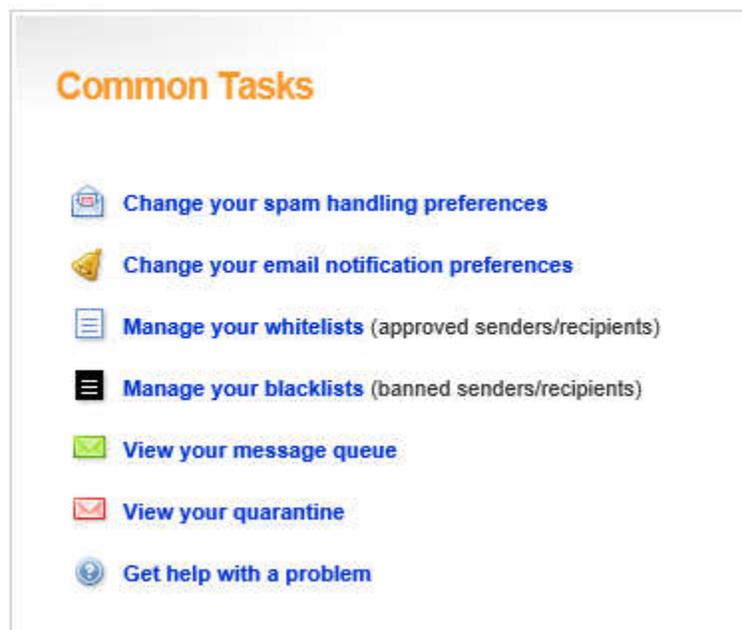
3. You will see a list of messages that the filtering has captured. You can select one, multiple, or all messages and choose to release (which will let the message be received by your email) or delete the message

Junk Mail Quarantine

◉ Search all quarantined messages

⟵ ✓ RELEASE   ⊖ DELETE   ⊖ DELETE ALL

☐	DATE	FROM	SUBJECT
☐	08/31/2017 03:57 PM	Dropbox	Please verify your email address
☐	08/31/2017 10:18 AM	TripHound	Car Rentals from $5.00/day. We sniffed out your va...
☐	08/31/2017 06:29 AM	师鹰诨	争议处理
☐	08/31/2017 01:51 AM	eMedicalAlerts	Get an Instant Estimate on a Medical Alert System
☐	08/30/2017 03:19 PM	Transform Education Kentucky	Educators Helping Educators - Hurricane Harvey Rel...
☐	08/30/2017 01:48 PM	Delta Airlines Inc.	Your order DELTA53265014 has been approved!
☐	08/30/2017 12:30 PM	TripHound	All-Inclusive Cabo Beach Resort just $99/nt, Punta...
☐	08/30/2017 11:34 AM	Delta Airlines Inc.	Your order DELTA25141480 has been approved!
☐	08/30/2017 11:02 AM	Anthem Blue Cross and Blue Shield	Save with competitive rates on group health plans
☐	08/30/2017 08:00 AM	Pete at ChamberMaster	Member Personalities & How to Deal with Them
☐	08/29/2017 11:46 PM	NationalFamily.com	Life Insurance Simplified. Get insured in 20 minut...
☐	08/29/2017 02:45 PM	Jack from CoconutFunding	Affordable - 20,000 pays back 23,000
☐	00/29/2017 11:37 AM	▬▬▬▬▬▬	▬▬▬▬▬▬▬▬
☐	08/29/2017 10:06 AM	Sprint Business	Galaxy Note8: Best business device ever. Pre-order...
☐	08/29/2017 09:05 AM	Nick Marsh	HIPAA And Human Resources
☐	08/29/2017 07:22 AM	Andrea Thomas	Interviewing Job Candidates Like a Pro
☐	08/29/2017 04:15 AM	24-7-Pharmacy	We are looking for new customers to provide them w...
☐	08/29/2017 04:12 AM	先生	swilson：HR与财务相结合的课程学习 88430
☐	08/29/2017 04:02 AM	Express-Pills	Shopping for medications don't be stupid and ...
☐	08/28/2017 11:41 PM	先生	swilson：任正非如何玩转华为事业合伙人？12:41:48
☐	08/28/2017 05:01 PM	谢女士	资深人力资源管理专家丁老师讲授，swilson
☐	08/28/2017 12:05 PM	GuideStar - David Mundy	GuideStar's Nonprofit Compensation Report
☐	08/28/2017 10:53 AM	TripHound	Cancun All-Inclusive NEW 5-Star Resort $115, Adult...
☐	08/28/2017 10:42 AM	Greg Taylor & Associates, via DocuSign	Your document Settlement 471241 is ready for signa...
☐	08/27/2017 10:41 PM	先生	swilson:行政管理者的十项基本功 11:00:11
☐	08/27/2017 07:54 PM	Ray-Ban Sunglasses	We're feeling very merry. Get 90% off your or...
☐	08/27/2017 02:01 PM	Ray-Ban Sunglasses	It's August Clearance tradition:enjoy 90% off...
☐	08/27/2017 12:08 PM	XY Find It	Track anything with your smartphone!
☐	08/27/2017 10:40 AM	TripHound	Southwest Airlines SALE from $70 R/T, American fro...
☐	08/26/2017 05:28 PM	Fresh Start Program	End the Summer Right - IRS Fresh Start Tax Program
☐	08/26/2017 02:25 PM	Canadian Pharmacy	If suffer from ED- We have the answer!
☐	08/26/2017 08:19 AM	Windows Cost Guide	Compare Window prices with Sears and other local c...
☐	08/26/2017 06:55 AM	步璪	如何活用电阻，解决电路设计中的复杂问题
☐	08/25/2017 02:25 PM	TripHound	Florida Keys Upscale Oceanfront Hotel $122, Maui T...

4. On the Preferences tab at the top of the screen, there is an option for Spam Handing. You can adjust how aggressively spam is blocked. More aggressive will catch more spam, but may also block more legitimate messages.

Set Anti-Spam Aggressiveness

In general, a very aggressive posture - in which a very high percentage of spam is detected - also causes a greater likelihood of "false positives." ⓘ

Very High   High   Medium   Low   Very Low   Unfiltered

[Save Changes]

If you have any questions or require assistance, submit a ticket with SmartPath via client portal, email, or calling 270-205-4709.