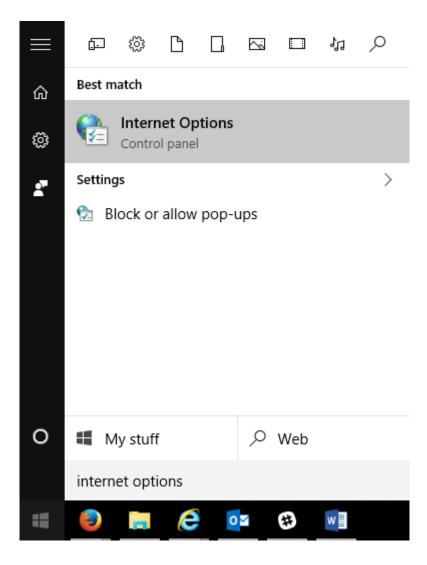
Resetting Internet Explorer

Provided by:



If there are problems being experienced with Internet Explorer (IE), many times a reset will resolve them. Do keep in mind that any necessary custom settings in place will have to be re-created after the reset. Images in this guide are from a Windows 10 computer and will vary from other versions of Windows.

1. With IE closed, click Start and perform a search for "Internet Options." In Windows 8, this will appear under the 'settings' submenu.



2. On the window that opens, select the Advanced tab, then press the Reset button at the bottom.

🍖 Internet Properties					?	×		
General Security	Privacy	Content	Connections	Prog 1 n	Adv	anced		
Settings								
 Accelerated graphics Use software rendering instead of GPU rendering* Accessibility Always expand ALT text for images Enable Caret Browsing for new windows and tabs Move system caret with focus/selection changes Play system sounds Reset text size to medium for new windows and tabs Reset zoom level for new windows and tabs Browsing Always record developer console messages Close unused folders in History and Favorites* Disable script debugging (Internet Explorer) Disable script debugging (Other) 								
				advanced s	setting	ıs		
Reset Internet Ex Resets Interne condition. You should only	t Explorer	's settings i	to their default	Res	et	2		
		Ok	Ca	ancel	Ar	oply		

3. Mark the box next to "Delete personal settings" then press reset. Reboot computer if prompted.

🏫 Reset Internet Explorer Settings						
	Are you sure you want to reset all Internet Explorer settings?					
	Resetting includes: Disable toolbars and add-ons Default web browser settings Privacy settings Security settings Yer and the settings Privacy settings Resetting and the settings Pop-up settings Resetting and the settings Pop-up settings<td></td>					
Delete personal settings Resets home pages, search providers and Accelerators to default settings. Deletes temporary Internet files, history, cookies, web form information, ActiveX Filtering data, Tracking Protection data, Do Not Track data, and passwords.						
You must restart your computer for these changes to take effect.						
How d	oes resetting affect my computer? Reset Cancel					

4. IE should now work properly. Be sure to restore any settings, such as homepage, as and if needed.

If you have any questions or require assistance, submit a ticket with SmartPath via client portal, email, or calling 270-205-4709.